



Limited Lifetime Warranty for Houzer, Inc.

Houzer, Inc offers the following warranties effective from the date of purchase that its products are free from manufacturing defects in material and workmanship and that they will not fail under normal residential use:

- Faucets - Limited Lifetime Warranty.
- Accessories - 1 Year Limited Warranty
- Fireclay Sinks - Limited Lifetime Warranty
- Granite Sinks - Limited Lifetime Warranty
- Eston Series and Porcela Series: 10 Year Limited Warranty
- All other Stainless Sinks - Limited Lifetime Warranty

Houzer, Inc warrants all the mechanical parts to be free from manufacturing defects in material and workmanship for a "Lifetime". "Lifetime" is defined as the period which the original consumer owns the home in which the Houzer "product(s)" are installed. If any product proves to be defective during the warranty period to the original owner, Houzer will provide, at its option, free of charge replacement parts or will replace the product. This warranty does not cover parts or finishes that have been improperly installed, damaged, subjected to misuse, abuse or used in a location other than a residential indoor kitchen. Faucet(s) subjected to abrasive cleaning, such as scratching or scuffing, or corrosive agents, including, but not limited to, bleach, ammonia or alcohol are not covered by this warranty. The Houzer warranty is only valid in the United States & Canada.

LIMITED LIFETIME WARRANTY on the fixed components of all stainless-steel sinks means that they are ensured against defects of material and workmanship. This warranty is limited to defects or damages resulting from a normal residential use and does not cover the following: surface corrosion (chemical or natural), scuffs or scratches, misuse, abnormal or abusive use, dents, deformations caused by impact, common wear and tear, improper installation, care and/or maintenance, commercial use, environmental factors causing damage, improper application such as exposure to corrosive chemicals and photographic solutions, shipping or freight damage.



The warranty does not cover shipping costs, labor costs or any other costs associated with the installation or replacement of the sink, faucet or part(s) and are extended only to the original consumer, who purchased the product. Houzer, at its discretion, may repair or replace the product or product component part(s) necessary to restore the product to good working condition. Houzer reserves the right to inspect the installation prior to actual replacement of the product or component part(s). The warranty applies only to the original owner, providing the product has been installed in accordance with the installation instructions, used as recommended and installed in a residential indoor application. Houzer is not responsible or liable for indirect, special or consequential damages arising out of or in connection with the use or performance of the product and its liability under this warranty is limited to replacement of the defective material. The manufacturer makes no additional warranties, expressed or implied, and any implied warranty including that of merchantability or fitness for a particular purpose, is limited in its duration to the duration of the written limited warranties set forth herein. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages or limitation on the duration of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and may also offer other rights, which may vary from state to state, or province to province.

All Houzer Accessories: 1 year warranty LIMITED WARRANTY Houzer WARRANTS ITS PRODUCTS INSTALLED IN A RESIDENTIAL APPLICATION TO BE FREE OF MANUFACTURERS DEFECTS FOR A PERIOD OF 1 (ONE) YEAR. DURING THIS ONE YEAR PERIOD THE WARRANTY WILL BE TREATED AS WRITTEN IN THE RESIDENTIAL GUIDELINES ABOVE, FOR A PERIOD OF ONE YEAR.

To obtain Warranty service, please contact:

Houzer, Inc.

2605 Kuser Rd. Hamilton, NJ 08691

Phone: (800)-880-3639 / (609)-584-1900

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